



Delivering on our commitments

Building a secure digital world by defining baseline requirements

At the signing ceremony at the Munich Security Conference (MSC), the Charter of Trust partners committed to “make the digital world more secure,” and those words have been met with decisive action. During the first Partner Meeting in Geneva, the 16-strong group agreed to work together to expand on the principles of the Charter.

The 10 binding principles act as the backbone of the Charter. They are necessary in order to protect data, prevent harm to people, companies, and infrastructures, and build security, growth, and trust in a digital world. To get started, the partners agreed to tackle Principle 2: responsibility throughout the digital supply chain.

What does this mean in practice?

As a first step, Charter of Trust partners set up baseline requirements for our suppliers along the digital supply chain. We will be able to make our products and services more secure by committing to these 17 baseline requirements. Coupled with effective mechanisms, this will support the successful implementation of Principle 2.

Charter of Trust companies have agreed to define specific requirements for their suppliers based on principles like a heightened level of data protection, including security policies that increase the level of supply chain security.

For example, there is an expectation that CoT partners and our suppliers will design products and services in such a way that they guarantee the confidentiality, authenticity, integrity, and availability of data. Equally, CoT partners expect security checks, tests, and corrections to be conducted on products, services, and the underlying infrastructure on a regular basis. Partners pledge that they will not consent to “back doors” in their products and services even if required to do so by a government. These are just some of baseline requirements that we are pledging our company and our supplies to meet.

Category	Baseline Cybersecurity Supply Chain Requirements ¹⁾
Data Protection	Products or services shall be designed to provide confidentiality, authenticity, integrity and availability of data
	Data shall be protected from unauthorized access throughout the data lifecycle
	The design of products and services shall incorporate security as well as privacy where applicable
Security Policies	Security policies consistent with industry best practices such as ISO 27001, ISO 20243, SOC2, IEC 62443 shall be in effect (including access control, security education, employment verification, encryption, network isolation/ segmentation, operational security, physical security, vendor management)
	Guidelines on secure configuration, operation and usage of products or services shall be available to customers
	Policies and procedures shall be implemented so as not to consent to include back doors, malware, and malicious code in products and services.
Incident Response	For confirmed incidents, timely security incident response for products and services shall be provided to customers
Site Security	Measures to prevent unauthorized physical access throughout sites shall be in place
Access, Intervention, Transfer, & Separation	Encryption and key management mechanisms shall be available to protect data
	Appropriate level of identity and access control and monitoring, including third parties, shall be in place and enforced
Integrity and Availability	Regular security scanning, testing and remediation of products, services, and underlying infrastructure shall be performed
	Asset Management, Vulnerability Management, and Change Management policies shall be implemented that are capable of mitigating risks to service environments
	Robust business continuity and disaster recovery procedures shall be in place and shall incorporate security during disruption
	A process shall be in place to ensure that products and services are authentic and identifiable
Support	The timeframe of support, specifying the intended supported lifetime of the products, services or solutions shall be defined and made available
	Based on risk, and during the timeframe of support, processes shall be in place for: (1) Contacting Support, (2) Security Advisories, (3) Vulnerability Management, and (4) Cybersecurity related Patch Delivery and Support
Training	A minimum level of security education and training for employees shall be regularly deployed (e.g. by training, certifications, awareness)



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Our next steps in the coming months

We plan to agree on a risk categorization approach that differentiates between different levels of criticality. For example, is the data in question highly sensitive or confidential? Is it stored on internal infrastructure, or is it in the public cloud? These factors will determine whether higher levels of security are required for the specific use case, and whether this requirement can be fulfilled by a self-declaration or it needs to be verified by an existing international certification system or standard.

The final phase of defining Principle 2 will be to map the requirements of the selected certification systems and standards so that suppliers can determine whether they already comply with Charter of Trust requirements or additional measures are necessary.

In parallel with these steps, Charter of Trust partners are developing implementation plans for their next-generation products and services. Where there are early examples, they will be able to demonstrate how these principles are already being implemented with their suppliers and partners

What are the benefits?

A common set of principles drives greater consistency in the supply chain and improves transparency. Rather than having to negotiate requirements in individual contracts, procurers can apply a pre-defined, unified set. For the supplier, this means fulfilling a higher degree of transparency and predictability.

The overall goal is to raise the bar in cybersecurity, where the supply chain is viewed as increasingly important.

More information

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